Overview

Due to capabilities of Internet Explorer (IE) some aspects of Planning Analytics (PA) cannot be fully utilized and may be problematic. This document will help set up configurations of IE to better support PA.
1) Check Compatibility View Settings
   a. Go into Tools in the menu bar
   b. Select Compatibility View Settings
   c. Ensure that “msu.edu” is not included in capability view
      i. If so, click on “msu.edu”, and remove from compatibility view
2) **Delete Browsing History (Run this step only when having problems)**

   a. Go into Tools in the menu bar

   b. Select Delete Browsing History...

   c. Select Delete from the Delete Browsing History pop-up
3) **Ensure IE is using IE 11**

a. Go into Tools in the menu bar

b. Select F12 Developer Tools

c. Once F12 Developer Tools is selected, a window will open at the bottom of the screen

d. Inside the window, Ensure that the Document node is set to 11
   i. If not, use drop down arrow to select IE 11